



December 2012

SAD FAREWELL TO VILANCULOS ROUTE

It is with regret and extreme sadness that Federal Airlines (previously Pelican Air), announce that they have, after long deliberation, decided to cease their Vilanculos scheduled flights.

This will be effective 1st February 2013, therefore the last operational flight will be on 31st January 2013.

After 10 years of operation, it has been a difficult decision to make, however with the global economic downturn, the airline has seen a continuing decline in passenger numbers – even over the busiest of seasons.

Federal Airlines has elected to maintain the flight for an additional two months, so that passengers, clients, guests travelling are not affected by the decision. This also allows travelers enough time to make alternate arrangements moving forward from 1st February 2013.

Travelers, who have settled confirmed bookings in full, will be re-imbursed according to conditions of carriage.

Re-imburements will be handled by our reservations team, who can be contacted on reservations@fedair.com, or 011 395 9000.

Daily FedAir shuttle services from OR Tambo International Airport to the Sabi Sand, Timbavati/Kruger region and the Madikwe Game Reserve as well as scheduled services from Pietermaritzburg Airport to Durban and Ulundi, Zululand will not be affected in any way whatsoever by the above decision.

Federal Airlines and Bateleur Charters would like to assure all guests that they will continue to provide them with a personal, friendly, and efficient service at all times.

